# FY4/20 2Q <br> IR PRESENTATION 

AIN HOLDINGS INC.
December 2019

## Results Overview

## Consolidated P/L

Net sales increased $10.7 \%$ YoY and $1.3 \%$ against the plan due to 20 stores opened during first six months, including those acquired through M\&A. Ordinary income up $24.9 \%$ YoY and $0.1 \%$ against the plan due to an increase in net sales as planned.

| ( $¥$ million) | $\begin{gathered} \mathrm{FY} 4 / 192 \mathrm{Q} \\ \text { results } \end{gathered}$ | $\begin{gathered} \text { FY4/20 } 2 \mathrm{Q} \\ \text { plan } \end{gathered}$ | $\begin{gathered} \mathrm{FY} 4 / 202 \mathrm{Q} \\ \text { results } \end{gathered}$ | YoY change | YoY change(\%) | $\begin{gathered} \text { Vs plan } \\ (\%) \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 131,781 | 144,050 | 145,851 | +14,070 | +10.7 | +1.3 |
| Gross profit \% of net sales | $\begin{array}{r} 21,413 \\ 16.2 \end{array}$ | $\begin{array}{r} 23,890 \\ 16.6 \end{array}$ | $\begin{array}{r} 23,660 \\ 16.2 \end{array}$ | +2,247 | +10.5 | (1.0) |
| SG\&A expenses \% of net sales | $\begin{array}{r} 14,681 \\ 11.1 \end{array}$ | $\begin{array}{r} 15,390 \\ 10.7 \end{array}$ | $\begin{array}{r} 15,305 \\ 10.5 \end{array}$ | +624 | +4.3 | (0.6) |
| Operating income \% of net sales | $\begin{array}{r} 6,731 \\ 5.1 \end{array}$ | $\begin{array}{r} 8,500 \\ 5.9 \end{array}$ | $\begin{array}{r} 8,354 \\ 5.7 \end{array}$ | +1,623 | +24.1 | (1.7) |
| Ordinary income \% of net sales | $\begin{array}{r} 7,018 \\ 5.3 \end{array}$ | $\begin{array}{r} 8,750 \\ 6.1 \end{array}$ | $\begin{array}{r} 8,762 \\ 6.0 \end{array}$ | +1,744 | +24.9 | +0.1 |
| Profit attributable to owners of parent $\%$ of net sales | $\begin{array}{r} 3,639 \\ 2.8 \end{array}$ | $\begin{array}{r} 4,640 \\ 3.2 \end{array}$ | $\begin{array}{r} 4,622 \\ 3.2 \end{array}$ | +983 | +27.0 | (0.4) |
| Earnings per share ( $¥$ ) | 102.73 | 130.97 | 130.47 | +27.74 | +27.0 | (0.4) |

Figures in the table are rounded down

## Dispensing Pharmacy Business (Consolidated)

Net sales increased $12.1 \%$ YoY and $2.2 \%$ against the plan due to the full contribution of stores opened in previous fiscal year and increasing of average prescription price. Segment income up $29.3 \%$ YoY and declined $0.7 \%$ against the plan due to the up-front expenditures.

| ( $¥$ million) | $\begin{aligned} & \text { FY4/19 2Q } \\ & \text { results } \end{aligned}$ | $\begin{gathered} \mathrm{FY} 4 / 202 \mathrm{Q} \\ \text { plan } \end{gathered}$ | $\begin{gathered} \mathrm{FY} 4 / 202 \mathrm{Q} \\ \text { results } \end{gathered}$ | YoY change | change(\%) | Vs plan (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 116,376 | 127,690 | 130,499 | +14,123 | +12.1 | +2.2 |
| Gross profit $\%$ of net sales | $\begin{array}{r} 15,036 \\ 12.9 \end{array}$ | $\begin{array}{r} 17,330 \\ 13.6 \end{array}$ | $\begin{array}{r} 17,390 \\ 13.3 \end{array}$ | +2,354 | +15.7 | +0.3 |
| SG\&A expenses <br> $\%$ of net sales | $\begin{array}{r} 7,419 \\ 6.4 \end{array}$ | $\begin{array}{r} 7,290 \\ 5.7 \end{array}$ | $\begin{array}{r} 7,487 \\ 5.7 \end{array}$ | +68 | +0.9 | +2.7 |
| Operating income \% of net sales | $\begin{array}{r} 7,616 \\ 6.5 \end{array}$ | $\begin{array}{r} 10,040 \\ 7.9 \end{array}$ | $\begin{array}{r} 9,902 \\ 7.6 \end{array}$ | +2,286 | +30.0 | (1.4) |
| Segment income \% of net sales | $\begin{array}{r} 7,875 \\ 6.8 \end{array}$ | $\begin{array}{r} 10,260 \\ 8.0 \end{array}$ | $\begin{array}{r} 10,185 \\ 7.8 \end{array}$ | +2,310 | +29.3 | (0.7) |
| Number of pharmacies | 1,081 | 1,136 | 1,106 | +25 | +2.3 | (2.6) |

- Figures in the table are rounded down
- Segment income is adjusted to ordinary income shown on the quarterly consolidated statements of income
- Prescription volume: $+8.0 \%$ YoY Average prescription price: $+3.9 \%$ YoY


## Cosmetic and Drug Store Business (Consolidated)

Net sales increased $4.4 \%$ YoY and decreased $5.8 \%$ against the plan due to slow down in the inbound demand. Segment income decreased 19.9\% YoY and 27.3\% against the plan due to the cost in advance for new opening stores.

| ( $¥$ million) | $\begin{gathered} \text { FY4/19 2Q } \\ \text { results } \end{gathered}$ | $\begin{gathered} \mathrm{FY} 4 / 202 \mathrm{Q} \\ \text { plan } \end{gathered}$ | $\begin{gathered} \text { FY4/20 2Q } \\ \text { results } \end{gathered}$ | YoY change | YoY change(\%) | Vs plan (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 12,544 | 13,900 | 13,099 | +555 | +4.4 | (5.8) |
| Gross profit | 4,698 | 5,300 | 5,073 | +375 | +8.0 | (4.3) |
| \% of net sales | 37.5 | 38.1 | 38.7 |  |  |  |
| SG\&A expenses | 4,191 | 4,700 | 4,649 | +458 | +10.9 | (1.1) |
| \% of net sales | 33.4 | 33.8 | 35.5 |  |  |  |
| Operating income | 506 | 600 | 423 | (83) | (16.4) | (29.5) |
| \% of net sales | 4.0 | 4.3 | 3.2 |  |  |  |
| Segment income | 552 | 608 | 442 | (110) | (19.9) | (27.3) |
| \% of net sales | 4.4 | 4.4 | 3.4 |  |  |  |
| Number of stores | 52 | 58 | 60 | +8 | +15.4 | +3.4 |

- Figures in the table are rounded down

Segment income is adjusted to ordinary income shown on the quarterly consolidated statements of income
$\rightarrow$ Number of customers: $+8.6 \%$ YoY $>$ Average spending per customer: (3.8)\% YoY

## Consolidated B/S

Net cash became $¥ 35,282$ million due to repayment of debts and shareholders' equity ratio became $56.7 \%$. We are maintaining a sound financial structure.
( $¥$ million)
( $¥$ million)

| End-FY4/19 |  |  |  |
| :---: | :---: | :---: | :---: |
| Assets |  | Liabilities |  |
| Current assets Cash on hand and in banks | $\begin{array}{r} \hline 85,446 \\ 48,091 \end{array}$ | Current liabilities Short-term debt Lease obligations | 73,744 <br> 5,571 <br> 318 |
| Fixed assets Goodwill | $\begin{array}{r} 103,515 \\ 45,249 \end{array}$ | Long-term liabilities Long-term debt Lease obligations | 11,355 <br> 5,985 <br> 401 |
| Deferred assets | 59 | Total net assets | 103,922 |
| Total assets | 189,021 | Total liabilities and net assets | 189,021 |
| Net cash |  |  | 35,814 |
| Shareholders' ratio(\%) | equity |  | 54.9 |


| End-FY4/20 2Q |  |  |  |
| :---: | :---: | :---: | :---: |
| Assets |  | Liabilities |  |
| Current assets <br> Cash on hand and in banks | $\begin{array}{r} 84,230 \\ 44,441 \end{array}$ | Current liabilities Short-term debt Lease obligations | 71,885 <br> 4,555 <br> 254 |
| Fixed assets Goodwill | $\begin{array}{r} 103,499 \\ 43,119 \end{array}$ | Long-term liabilities Long-term debt Lease obligations | $\begin{array}{r} 9,301 \\ 4,079 \\ 269 \end{array}$ |
| Deferred assets | 37 | Total net assets | 106,580 |
| Total assets | 187,767 | Total liabilities and net assets | 187,767 |
| Net cash |  |  | 35,282 |
| Shareholders' ratio(\%) | equity |  | 56.7 |

Figures in the table are rounded down
$\rightarrow$ Net cash $=$ Cash on hand and in banks - Interest-bearing debt (Long-and short-term debt + Lease obligations)

## Assets

The balance of total assets decreased $¥ 1,254$ million from the end of the previous fiscal year. Mainly reflected an decrease in cash on hand and in banks and goodwill.

| ( $¥$ million) | End-FY4/19 2Q | End-FY4/19 | End-FY4/20 2Q | Change |
| :---: | :---: | :---: | :---: | :---: |
| Cash on hand and in banks | 57,337 | 48,091 | 44,441 | $(3,650)$ |
| Notes and accounts receivable | 10,835 | 12,771 | 14,932 | +2,161 |
| Inventories | 12,088 | 12,898 | 14,439 | +1,541 |
| Total current assets | 91,323 | 85,446 | 84,230 | $(1,216)$ |
| Buildings and structures,net | 15,732 | 16,352 | 16,558 | +206 |
| Land | 10,376 | 10,394 | 10,658 | +264 |
| Lease assets | 762 | 571 | 415 | (156) |
| Total property,plant and equipment | 29,339 | 30,186 | 30,901 | +715 |
| Goodwill | 40,993 | 45,249 | 43,119 | $(2,130)$ |
| Lease assets | 11 | 7 | 6 | (1) |
| Total intangible fixed assets | 43,064 | 47,577 | 45,761 | $(1,816)$ |
| Investments in securities | 2,254 | 1,795 | 2,096 | +301 |
| Deferred tax assets | 3,915 | 4,284 | 4,260 | (24) |
| Deposits and guarantees | 11,540 | 15,133 | 15,401 | +268 |
| Total investments and other assets | 20,755 | 25,751 | 26,836 | +1,085 |
| Total fixed assets | 93,159 | 103,515 | 103,499 | (16) |
| Total deferred assets | 81 | 59 | 37 | (22) |
| Total assets | 184,564 | 189,021 | 187,767 | $(1,254)$ |

Figures in the table are rounded down $>$ Change:End-FY4/20 2Q compared with End-FY4/19
$\rightarrow$ Capital expenditures (Property, plant and equipment and intangible fixed assets + Deposits and guarantees) totaled $¥ 3,857$ million

## Liabilities and Net Assets

The balance of liabilities decreased $¥ 3,913$ million from the end of the previous fiscal year due to the repayment of debts etc.

|  | End-FY4/19 2Q | End-FY4/19 | End-FY4/20 2Q | Change |
| :--- | ---: | ---: | ---: | ---: |
| ( $¥$ million) | 42,131 | 44,794 | 45,639 | +845 |
| Accounts payable | 8,143 | 5,571 | 4,555 | $(1,016)$ |
| Short-term debt | 367 | 318 | 254 | $(64)$ |
| Lease obligations | $\mathbf{7 2 , 3 9 7}$ | $\mathbf{7 3 , 7 4 4}$ | $\mathbf{7 1 , 8 8 5}$ | $\mathbf{( 1 , 8 5 9 )}$ |
| Total current liabilities | 8,660 | 5,985 | 4,079 | $(1,906)$ |
| Long-term debt | 541 | 401 | 269 | $(132)$ |
| Lease obligations | $\mathbf{1 3 , 6 3 1}$ | $\mathbf{1 1 , 3 5 5}$ | $\mathbf{9 , 3 0 1}$ | $\mathbf{( 2 , 0 5 4 )}$ |
| Total long-term liabilities | $\mathbf{8 6 , 0 2 8}$ | $\mathbf{8 5 , 0 9 9}$ | $\mathbf{8 1 , 1 8 6}$ | $\mathbf{( 3 , 9 1 3 )}$ |
| Total liabilities | 21,894 | 21,894 | 21,894 | - |
| Common stock | 20,500 | 20,500 | 20,500 | - |
| Capital surplus | 56,137 | 61,526 | 64,200 | $\mathbf{+ 2 , 6 7 4}$ |
| Retained earnings | $\mathbf{9 8 , 5 3 0}$ | $\mathbf{1 0 3 , 9 2 0}$ | $\mathbf{1 0 6 , 5 9 4}$ | $\mathbf{+ 2 , 6 7 4}$ |
| Total shareholders' equity | $\mathbf{9 8 , 5 3 5}$ | $\mathbf{1 0 3 , 9 2 2}$ | $\mathbf{1 0 6 , 5 8 0}$ | $\mathbf{+ 2 , 6 5 8}$ |
| Total net assets | $\mathbf{1 8 4 , 5 6 4}$ | $\mathbf{1 8 9 , 0 2 1}$ | $\mathbf{1 8 7 , 7 6 7}$ | $\mathbf{( 1 , 2 5 4 )}$ |
| Total liabilities and net |  |  |  |  |
| assets |  |  |  |  |

$\rightarrow$ Figures in the table are rounded down
$\rightarrow$ Change : End-FY4/20 2Q compared with End-FY4/19

## Consolidated C/F

The change of Net cash used in investing activities became $¥ 4,361$ million due to the store opening including M\&A, etc.

| ( $¥$ million) | $F Y 4 / 192 Q$ | $F Y 4 / 202 Q$ | Change |
| :--- | ---: | ---: | ---: |
| Net cash provided by operating activities | $\mathbf{4 , 4 0 2}$ | $\mathbf{6 , 0 2 4}$ | $\mathbf{+ 1 , 6 2 2}$ |
| Profit before income taxes | 6,668 | 8,439 | $+1,771$ |
| Depreciation and amortization | 1,795 | 1,928 | +133 |
| Amortization of goodwill | 2,007 | 2,182 | +175 |
| (Increase) decrease in accounts receivable | 1,030 | $(2,104)$ | $(3,134)$ |
| (Increase) decrease in inventories | $(1,953)$ | $(1,530)$ | +423 |
| (Increase) decrease in other accounts receivable | $(364)$ | 336 | +700 |
| Increase (decrease) in accounts payable | 994 | $\mathbf{7 6 5}$ | $(229)$ |
| Net cash used in investing activities | $\mathbf{( 5 , 8 6 0 )}$ | $\mathbf{( 4 , 3 6 1 )}$ | $\mathbf{+ 1 , 4 9 9}$ |
| Payments for purchases of property, plant | $(1,923)$ | $(3,448)$ | $(1,525)$ |
| and equipment and intangible fixed assets | $\mathbf{( 5 , 1 8 3 )}$ | $\mathbf{( 5 , 1 0 0 )}$ | $\mathbf{+ 8 3}$ |
| Net cash provided by financing activities | $(6,642)$ | $(3,436)$ | $\mathbf{+ 3 , 2 0 6}$ |
| Net increase in cash and cash equivalents | $\mathbf{5 6 , 5 9 0}$ | $\mathbf{4 4 , 0 5 9}$ | $\mathbf{( 1 2 , 5 3 1 )}$ |
| Cash and cash equivalents at end of the year |  |  |  |

Figures in the table are rounded down

## Business Value Analysis

|  | FY4/19 2Q | FY4/19 | FY4/20 2Q | Change |
| :---: | :---: | :---: | :---: | :---: |
| Shareholders' equity ratio (\%) | 53.4 | 54.9 | 56.7 | +3.3 |
| Market value equity ratio (\%) | 169.7 | 165.7 | 115.4 | (54.3) |
| PER (times) | 43.02 | 34.68 | 23.44 | (19.58) |
| EPS ( $¥$ ) | 102.73 | 254.87 | 130.47 | +27.74 |
| PBR (times) | 3.18 | 3.01 | 2.03 | (1.15) |
| BPS ( $\ddagger$ ) | 2,780.64 | 2,931.48 | 3,006.46 | +225.82 |
| ROA (\%) | 2.0 | 4.8 | 2.5 | +0.5 |
| ROE (\%) | 3.7 | 9.0 | 4.4 | +0.7 |
| EBITDA ( $¥$ million) | 10,534 | 24,154 | 12,466 | +1,932 |
| EV/EBITDA (times) | 26.00 | 11.52 | 14.86 | (11.14) |
| Net D/E ratio (times) | (0.40) | (0.34) | (0.33) | +0.07 |
| Net cash ( $¥$ million) | 39,624 | 35,814 | 35,282 | $(4,342)$ |
| Shareholders' ${ }^{\prime}$ value ( $¥$ million) | 313,559 | 314,139 | 220,471 | $(93,088)$ |
| Market capitalization ( $¥$ million) | 313,178 | 313,178 | 219,650 | $(93,528)$ |

Figures in the table are rounded down Change: FY4/20 2Q compared with FY4/19 2Q

- Net D/E ratio = (Interest-bearing debt - Cash on hand and in banks) / Shareholders' equity
- Shareholders' value $=\mathrm{EV}$ - Net interest-bearing debt

Market capitalization : Treasury stock is excepted

- Share prices used to calculate market capitalization:

End-FY4/19 2Q $¥ 8,840$ (End-Oct,2018), End-FY4/19 $¥ 8,840$ (End-Apr,2019), End-FY4/20 2Q $¥ 6,200$ (End-Oct,2019).

- Net cash = Cash on hand and in banks - Interest-bearing debt (Long and short-term debt + Lease obligations )


## FY4/20 Plan (Consolidated)

The group forecasts net sales for the fiscal year ending April 30, 2020 of 300,330 million, increase 9.0\% YoY and ordinary income increase 15.4\% YoY.

| ( $¥$ million) | $\begin{aligned} & \text { FY4/18 } \\ & \text { results } \end{aligned}$ | $\begin{aligned} & \text { FY4/19 } \\ & \text { results } \end{aligned}$ | $\begin{gathered} \mathrm{FY} 4 / 20 \\ \text { plan } \end{gathered}$ | YoY change | YoY change (\%) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 268,385 | 275,596 | 300,330 | +24,734 | +9.0 |
| Gross profit | 47,993 | 45,363 | 50,540 | +5,177 | +11.4 |
| \% of net sales | 17.9 | 16.5 | 16.8 |  |  |
| SG\&A expenses | 28,370 | 29,295 | 31,840 | +2,545 | +8.7 |
| \% of net sales | 10.6 | 10.6 | 10.6 |  |  |
| Operating income | 19,622 | 16,067 | 18,700 | +2,633 | +16.4 |
| \% of net sales | 7.3 | 5.8 | 6.2 |  |  |
| Ordinary income | 20,129 | 16,637 | 19,200 | +2,563 | +15.4 |
| \% of net sales | 7.5 | 6.0 | 6.4 |  |  |
| Profit attributable to owners of parent | 10,567 | 9,029 | 10,130 | +1,101 | +12.2 |
|  | 3.9 | 3.3 | 3.4 |  |  |
| Earnings per share( $¥$ ) | 310.08 | 254.87 | 285.94 | +31.07 | +12.2 |
| Annual dividend ( $¥$ ) | 50.00 | 55.00 | 55.00 | - | 0.0 |

## 2Q Review

## Growth Strategy

## 2Q Review

## Review (YoY)

Net sales increased in both business due to the full contribution of stores opened in previous fiscal year and increasing of average prescription price. Ordinary income increased 1.7 billion YoY, reflecting the increasing of net sales.

## Net sales



## Review (Vs plan)

Net sales and ordinary income achieved the plan due to the contribution of existing stores net absorbed the influence of delay in new store opening, inclement weather and effect of inbound demand.

Net sales
Ordinary income


## Growth Strategy

## Growth Strategy

In anticipation of system reforms and deregulation in future, the group continues to open high potential stores and reinforcing the Group's business base.

## ■ Top-line

Expanding of business by active new store openings in prime location and by secure M\&As

## Reinforcing the Group's business base

To rebuild the Group's business base by improve the operational efficiency and logistics reform utilizing ICT and Group brand building.

■ Recruiting and training human resources, Strengthening the function of pharmacies
Recruiting activity and development of human resources with the energy of the entire company, and enhancing Primary Care and specialized functions.

## - Expansion of ainz \& tulpe

Improve the ratio of original brands and margin by continuing to open ainz \& tulpe in the major urban area and by implementing measures to raise brand visibility in urban markets


## Top-Iine(1)

The group opened 20 stores and closed 40 stores at the end of the FY4/20 2Q.
■ Total number of stores
1,166(Dispensing pharmacy:1,106, Cosmetic and drug store:60)

| - Plan |  | FY4/20 2Q |  | FY4/20 |
| :---: | :---: | :---: | :---: | :---: |
|  |  | Plan | Results | Plan |
| 인CDO | Dispensing Pharmacy | 25 | 10 | 100 |
|  | Organic | 7 | 5 | 25 |
|  | M\&A | 18 | 5 | 75 |
|  | Cosmetic and drug store | 8 | 10 | 15 (17) |
| Total |  | 33 | 20 | 115 |
| $\begin{aligned} & \text { O} \\ & 0 \\ & 0 \\ & \text { O} \end{aligned}$ | Dispensing Pharmacy | 21 | 36 | - |
|  | Cosmetic and drug store | 4 | 4 | 5 |
| Total |  | 25 | 40 | - |

() is forecast of the full financial year

$$
\begin{gathered}
\text { Kyusyu, Okinawa } \\
42
\end{gathered}
$$

End-FY4/20 2Q

■ Transition of dispensing pharmacies

|  | FY4/12 | FY4/13 | FY4/14 | FY4/15 | FY4/16 | FY4/17 | FY4/18 | FY4/19 | FY4/20 2Q |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Organic | 27 | 38 | 36 | 40 | 32 | 27 | 25 | 23 | 5 |
| M\&A | 28 | 38 | 26 | 119 | 110 | 182 | 11 | 134 | 5 |
| EV/EBITDA ratio | 5.51 | 5.09 | 3.94 | 4.77 | 5.37 | 5.50 | 3.96 | 4.88 | 3.72 |
| Closed | 9 | 10 | 6 | 21 | 15 | 24 | 73 | 54 | 36 |
| Sold | - | - | 1 | 1 | 1 | 2 | 32 | 30 | 24 |
| No. of total stores | 494 | 560 | 616 | 754 | 881 | 1,066 | 1,029 | 1,132 | 1,106 |

- EV/EBITDA ratio $=$ EV(Purchase price)/EBITDA(Operating income + Depreciation and amortization) © 2019 AIN HOLDINGS INC. All Rights Reserved.


## Top-Iine(2)

During the period, we only acquired 5 stores through M\&A and EV/EBITDA ratio was 3.72 due to the reason such as not meeting our criteria. Considering our M\&A criteria, we will concentrate on more reliable and large-scale projects.

- M\&A criteria

|  | M\&A criteria |
| :--- | :--- | Store size \(\left.\begin{array}{l}Private pharmacy: <br>

Annual net sales <br>
more than ¥ 200 million <br>
Corporate pharmacy: <br>
Annual net sales <br>
more than ¥ 150 million\end{array}\right]\)

M\&A 5 stores
Reason for decline

- Below our criteria
- Risk of onsite pharmacy

Concentrate to investments on more reliable and large-scale projects

## Reinforcing the Group's business base

The group established Information Technology division in July 2018 and Logistics department in May 2019. We aim to reinforcing the Group's business base by actively investing in ICT, logistics, and Group brand building that will support our future growth.

| Investment projects | Subject |
| :--- | :--- |
| ICT • Logistics |  |
| Securing specialized <br> human resources | Proactively hiring people with expertise in IT and logistics |
| Collecting and <br> utilizing data | Creating a company-wide database for accounting, KPI, human resources, store <br> sales, etc. to achieve faster decision making |
| Raising the | - Planning to launch 100 RPA robots, automation of routine work <br> operating efficiency <br> - Streamlining various inquiries and accumulating know-how by introducing ITSM |
| Network, Security | Rebuilding the network systems and strengthening security for preparing to future <br> growth |
| Improving the | Utilizing ICT like app for improving customer satisfaction <br> - Renewal of patient medication notebook app |
| customer services | - Launching official ainz \& tulpe app |
| Building efficient and reliable logistics system according to group scale expanding <br> Logistic reform <br> - Running the Kasai logistic center of WSS <br> - Launch logistics for retail business in the Kansai area |  |

## PR

| Enhancing | Group branding building for stakeholders, recruiting and business development |
| :--- | :--- |
| Group brand | • Launch a nationwide TV advertising campaign, for both business |

## Recruiting of Pharmacists

In April 2019, new 534 employees (pharmacists 257, general staff 277) has joined our group. To prepare for store openings in future, 550 pharmacists and 400 general staff are appointed to join the group in April 2020 .
■ The transition of No. of national examination passers and new qualified pharmacists in AIN Group

| (People) | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | $\begin{gathered} 2020 \\ \text { (forecast) } \end{gathered}$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of newly qualified pharmacists hired in AIN Group | 189 | 251 | 251 | 229 | 375 | 307 | 279 | 257 | 550 |
| No. of pharmacists' national examination passers (pass rate) | $\begin{gathered} 8,641 \\ (88.3 \%) \end{gathered}$ | $\begin{gathered} 8,929 \\ (79.1 \%) \end{gathered}$ | $\begin{gathered} 7,312 \\ (60.8 \%) \end{gathered}$ | $\begin{gathered} 9,044 \\ (63.2 \%) \end{gathered}$ | $\begin{aligned} & 11,488 \\ & (76.9 \%) \end{aligned}$ | $\begin{gathered} 9,479 \\ (71.6 \%) \end{gathered}$ | $\begin{gathered} 9,584 \\ (70.6 \%) \end{gathered}$ | $\begin{aligned} & 10,194 \\ & (70.9 \%) \end{aligned}$ |  |
| Rate of newly qualified pharmacists hired in AIN Group | $\begin{gathered} 2.2 \% \\ (5.7 \%) \end{gathered}$ | $\begin{gathered} 2.8 \% \\ (7.0 \%) \end{gathered}$ | $\begin{gathered} 3.4 \% \\ (8.0 \%) \end{gathered}$ | $\begin{gathered} 2.5 \% \\ (8.0 \%) \end{gathered}$ | $\begin{gathered} 3.3 \% \\ (11.7 \%) \end{gathered}$ | $\begin{gathered} 3.2 \% \\ (10.0 \%) \end{gathered}$ | $\begin{gathered} 2.9 \% \\ (8.0 \%) \end{gathered}$ | $\begin{gathered} 2.5 \% \\ \left(\begin{array}{c} 2 \end{array}\right) \end{gathered}$ | - |



[^0]
## Expansion of ainz \& tulpe①

Despite the influence of the consumption tax raising, inclement weather and effect of inbound demand, gross profit margin has continued increasing due to the strengthen merchandise lineup and overhaul of procurement activities. Although the prior investment for the store openings and app development has increased, our latest stores tend to see a steep rise in profits in the second year of operation.

- Results review

| ( $¥$ million) | $\mathrm{FY} 4 / 192 \mathrm{Q}$ | $\mathrm{FY} 4 / 202 \mathrm{Q}$ | YoY change | YoY change(\%) |
| :--- | ---: | ---: | ---: | ---: |
| Net sales | 12,544 | 13,099 | +555 | +4.4 |
| Existing Stores | 11,982 | 11,857 | $(125)$ | $(1.0)$ |
| Gross profit | 37.5 | 38.7 | +1.2 | - |
| margin (\%) |  |  |  |  |

■ ainz \& tulpe BEAUTY FACTORY YOKOHAMA HAMMERHEAD

| Open | Oct 31, 2019 |
| :---: | :---: |
| Sales floor | $257 \mathrm{~m}^{2}$ |
| S K U | 7,000 |
| ainz \& tulpe LINKS UMEDA |  |
| Open | Nov 16, 2019 |
| Sales floor | $587 \mathrm{~m}^{2}$ |
| SK U | 14,000 |



■ ainz \& tulpe LINKS UMEDA


## Expansion of ainz \& tulpe(2)

ainz \& tulpe new store opening in FY4/20
(forecast)

17
 stores


OMIYA ARCHE (25/10/19)

LINKS UMEDA (16/11/19)

## Expansion of ainz \& tulpe(3)

The official ainz \& tulpe app, released in October, has made good progress and reached about 250,000 downloads (end of Nov. 2019). On November 1, 2019, the group acquired the cosmetic brand "DAZZSHOP", which develops high-trend make-up products including color contact lenses. It can enhance our brand value and make our store more appealing.

- The official ainz \& tulpe app


To improve customer satisfaction by reducing sales opportunity loss and optimize store inventory in conjunction with our new EC website which we plan to launch in April 2020

■ DAZZSHOP
DAZZSHOP is a cosmetic brand that focused on eye make-up, including color contact lenses. It has various sales channels such as Japan, Shanghai, Taiwan, Hong Kong.


| area | Sales channels |
| :--- | :--- |
| Japan | Company store: 5 stores <br> (Department stores and <br> retail facilities) <br> Semi-self store: 25 stores |
| Shanghai | EC <br> Company store: 1 store |
| Taiwan | EC <br> Semi-self store: 6 stores |
| Hong Kong | Semi-self store: 5 stores |
| Semi-self store: mainly sold in "@cosme STORE", |  |
| "Amuse Beauté", "Fruit GATHERING" stores. 23 |  |

## FY4/20 Plan (Consolidated)

The group forecasts net sales for the fiscal year ending April 30, 2020 of 300,330 million, increase 9.0\% YoY and ordinary income increase 15.4\% YoY.

| ( $¥$ million) | FY4/18 results | FY4/19 results | $\begin{gathered} \text { FY4/20 } \\ \text { plan } \end{gathered}$ | YoY change | $\begin{array}{\|c} \text { YoY } \\ \text { change (\%) } \end{array}$ |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Net sales | 268,385 | 275,596 | 300,330 | +24,734 | +9.0 |
| Gross profit \% of net sales | $\begin{array}{r} 47,993 \\ 17.9 \end{array}$ | $\begin{array}{r} 45,363 \\ 16.5 \end{array}$ | $\begin{array}{r} 50,540 \\ 16.8 \end{array}$ | +5,177 | +11.4 |
| SG\&A expenses \% of net sales | $\begin{array}{r} 28,370 \\ 10.6 \end{array}$ | $\begin{array}{r} 29,295 \\ 10.6 \end{array}$ | $\begin{array}{r} 31,840 \\ 10.6 \end{array}$ | +2,545 | +8.7 |
| Operating income \% of net sales | $\begin{array}{r} 19,622 \\ 7.3 \end{array}$ | $\begin{array}{r} 16,067 \\ 5.8 \end{array}$ | $\begin{array}{r} 18,700 \\ 6.2 \end{array}$ | +2,633 | +16.4 |
| Ordinary income \% of net sales | $\begin{array}{r} 7.5 \\ 20,129 \end{array}$ | $\begin{array}{r} 16,637 \\ 6.0 \end{array}$ | $\begin{array}{r} 19,200 \\ 6.4 \end{array}$ | +2,563 | +15.4 |
| Profit attributable to owners of parent \% of net sales | $\begin{array}{r} 10,567 \\ 3.9 \end{array}$ | $\begin{array}{r} 9,029 \\ 3.3 \end{array}$ | $\begin{array}{r} 10,130 \\ 3.4 \end{array}$ | +1,101 | +12.2 |
| Earnings per share( $¥$ ) | 310.08 | 254.87 | 285.94 | +31.07 | +12.2 |
| Annual dividend ( $¥$ ) | 50.00 | 55.00 | 55.00 | - | 0.0 |

## Inquiries related to this presentation should be addressed to

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